



MAPEI Inc.

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Compagny : Finitec Group

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Subject : **Lifetime System Limited Warranty - AcoustiTECH Membranes + Mapeheat membrane + self levelers**

Dear value customer,

MAPEI is proud to offer our Lifetime System Limited Warranty on all installations using MAPEHEAT Cable , MAPEHEAT Membrane , and AcoustiTECH membranes as described below . This warranty covers the in-floor heating system , all assembly materials including floor coverings, and labour when the installation is performed by a MAPEHEAT Registered PRO installer . Additional details on the Lifetime System Limited Warranty can be found in the attached document . The following installation method is approved and covered by our Lifetime System Limited warranty:

- AcoustiTECH TECH and LEAD (LEAD 3.3 – 4.5 – 6 & TECH 3500 – 5000 – 7000) membranes adhered to the concrete substrate using AcoustiTECH AD-316 or AD-532+ or AD844MS adhesive;
- MAPEHEAT membrane adhered to the AcoustiTECH TECH and LEAD (LEAD 3.3 – 4.5 – 6 & TECH 3500 – 5000 – 7000) membranes using AcoustiTECH AD-316 or AD-532+ or AD-844MS adhesive;
- MAPEHEAT Cable installed into MAPEHEAT Membrane using flexible spacing of 3/3/3 (10 W/ft²), 2/3/2 (12 W/ft²) or 2/2/2 (15 W/ft²);
- o Poor any MAPEI self-levellers at a thickness between 1/4" and 1/2" above pillars (no need to prim).
- o follows the recommendations of our reference guide, **"Self-leveling applications and MapeheatTM Membrane installations over 18.6 m² (200 ft²)"**.
- Installation of wood floor covering (solid wood, engineering wood) using AcoustiTECH AD-316 or AD-532+ or AD-844MS adhesive;
- The temperature of the heated floors must be controlled by a MAPEHEAT Thermostat such as the MAPEHEAT Signature, MAPEHEAT Home, or MAPEHEAT Element and the Thermostat must be installed according to the supplied instructions.

Product Recommendation

All manufacturer's directions should be followed. Refer to the most current technical data sheet for more detailed information regarding the use of MAPEI products. Technical data sheets, safety data sheets and surface preparation bulletins are available on our website www.mapei.com/CA-EN.

If the structure is light-frame wood, this warranty is still valid if the wood structure meets the L/360 deflection standard.

MAPEI does not warrant Finitec products or the sound attenuation performance of Finitec's Acoustitech TECH and LEAD (LEAD 3.3 – 4.5 – 6 & TECH 3500 – 5000 – 7000) membranes. *Installations made with the above-mentioned system must be performed by a MAPEHEAT INSTALLER PRO certified installer. Installers must register at <https://www.mapei.com/ca/en-ca/products-and-solutions/lines/mapeheat-floor-heating-systems>

Thank you for choosing MAPEI products. Please let us know if you have any questions.

This recommendation is valid until *December 2027*. After this date, please contact your MAPEI sales representative for an update.

Technical Services Canada
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